

TROPICAL FOREST PRODUCTS LIMITED PRIVACY POLICY

This Privacy Policy applies to Tropical Forest Products Limited as well as 'Wainwright's Bee Farm' and 'Wainwright's', which are brand names used by Tropical Forest Products Limited.

Tropical Forest Products (TFP) takes the privacy of all of its customers, suppliers and employees seriously and takes great care to protect their personal information.

BY USING THIS WEBSITE, OUR SERVICES AND BY GIVING YOUR INFORMATION TO US, YOU INDICATE YOUR CONSENT TO US USING YOUR PERSONAL INFORMATION IN ACCORDANCE WITH THIS PRIVACY POLICY.

Purpose of this privacy policy

This privacy policy explains what personal information we may collect about you, how we may use it and what we do to keep it secure. We also explain your rights in respect of your personal information and how to contact us should this become necessary.

This website may, from time to time, contain links to other websites which are provided for your interest and convenience. We are only responsible for our own privacy and security practices and suggest that you check the privacy and security policies and procedures on each website you visit.

The personal information we collect

In order to provide you with services, we may collect personal information about you from our website, from telephone conversations, emails and written and verbal communications. We would usually expect to keep a record of your contact details and details of any services we provide to you for maintaining a trading relationship and general communication purposes.

We may supplement the information that you provide with other information that we obtain from our dealings with you.

Cookies

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

At present we do not use cookies on our website. If this changes in the future then we will update this privacy statement.

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit <http://www.allaboutcookies.org>.

How we may use your personal information

All personal information that we obtain about you will be held, used and protected by us in accordance with the latest data protection law and this privacy policy.

We will use your personal information to provide our services to you, to administer any account you have with us (including tracing and collecting any debts) and pursue our legitimate business interests.

Disclosure of your personal information

We will not normally share your personal information with any other organisation, however, some of your chosen services may be provided by third parties and we may need to provide limited information to them to enable you to receive the service you require. In these circumstances, we will ensure that your information is properly protected and that it is only used in accordance with this privacy policy.

Security of information

We take the security of your personal information seriously. We have security procedures in place to ensure that our paper and computer systems and databases are protected against unauthorised use, loss and damage.

Changes to this privacy policy

Privacy laws and practice are constantly developing and we aim to achieve high professional standards. Our policies and procedures are, therefore, under continual review. We may, from time to time, update our security and privacy policies and suggest that you check this page periodically to review our latest policies.

Amending your information

If the information we have about you is incorrect, please let us know and we will amend it.

Your rights to access your personal information

You have the right to receive a copy of your personal data. Any request should be made via the contact details below.

How to contact us

If you would like any further information or have any comments about our privacy policy or practices, please contact us by any of the methods shown below:

Tropical Forest Products Ltd
PO Box 92
Aberystwyth
SY23 1AA

01970 832511
mail@tropicalforest.com